

MAINTENANCE MATTERS

How to keep your laminate looking perfect?

 QUICK-STEP®



Why use Quick-Step maintenance products?

1. Cleaning your floor with Quick-Step maintenance products is easy and efficient.
2. Protect your floor's beautiful original character. With Quick-Step maintenance products you avoid build-up: dirt and unhygienic residues are removed at a glance.
3. You safeguard your floor's guarantee by using Quick-Step maintenance products!
4. The products are specifically developed for and tested on Quick-Step laminate floors, so you can be sure you are giving your floor the right maintenance.
5. With Quick-Step cleaning products you are making a conscious choice for your home and the planet: our products were developed with sustainability in mind.

i Quick-Step laminate has a sealed surface which means bacteria cannot accumulate on the floor. This makes it very hygienic and easy to clean!

A heart for your home and our planet



Biodegradable formula



Recyclable bottle made from 100% recycled plastic*

* except for the cap and the labels



Produced in a carbon neutral factory



THE QUICK-STEP MAINTENANCE PRODUCT RANGE



Floor cleaner 1 L or 2 L
QSCLEANECO1000
QSCLEANECO2000

- ✓ Biodegradable formula
- ✓ Protects your floor
- ✓ One solution for all Quick-Step floors



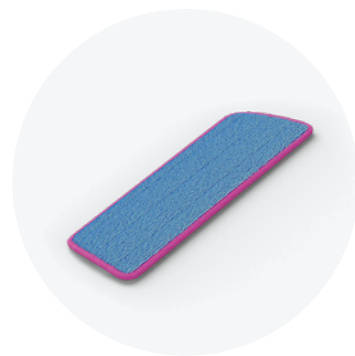
Spot cleaner 250 ML
QSSPOTCLEAN

- ✓ Biodegradable formula
- ✓ Removes the most persistent stains
- ✓ One solution for all Quick-Step floors



Cleaning kit
QSSPRAYKIT

- ✓ Spray function
- ✓ Refillable reservoir
- ✓ High-quality microfiber mop, machine washable up to 60°C



Cleaning mop
QSSPRAYMOP

- ✓ High-quality microfiber mop
- ✓ Machine washable up to 60 °C
- ✓ Developed for all Quick-Step floors



Repair kit
QSREPAIR

- ✓ Easily repair damaged floors
- ✓ Colour chart available for a perfect match with each Quick-Step floor

Quick-Step cleaning products are available at your local dealer or online at quickstep.com



That magic moment

The first cleaning after installation

When you buy a Quick-Step floor, everything has been taken care of. No extra finishing layers or protection required! However, once you've finished the installation, you might want to get rid of the dust and enjoy your brand-new floor in all its glory.



The first thorough cleaning after installing your floor or Stair Covers:

- 1.** Remove all coarse dirt with a soft broom and a dustpan.
- 2.** Vacuum your floor thoroughly or mop it with a dry Quick-Step microfibre cloth. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 3.** Get rid of any stubborn dirt as indicated in the dirt removal guide on page 7.
- 4.** Fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
- 5.** Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.
- 6.** Start enjoying your squeaky clean, brand new floor.

The Quick-Step laminate beauty routine

Cleaning instructions for laminate floors and Stair Covers

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

Once or twice per month, depending on how often the floor is used and how dirty it gets, we advise a more thorough cleaning session with a slightly damp microfibre mop. Be careful not to use too much water: it is unnecessary and could damage your floor.

1.

Vacuum or mop your floor thoroughly to make sure you got rid of all the dust. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.

2.

Residential cleaning: fill the bottle of your Quick-Step Cleaning kit with water and approximately 1 teaspoon of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

Intensive cleaning of persistent dirty floors: fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.

3.

Pull the lever to moisten your floor and start to mop. Rinse your mop in the bucket containing clean water and wring it out well. After that, wipe your floor again until it's entirely dry.



Quick-Step laminate floors with HydroSeal technology and 10 years wet warranty (Eligna, Classic and Creo) have a water-repellent coating that prevents water from penetrating the grooves of the floor. This means you can clean them with water without worry! Make sure to remove any water within 24 hours though.

Cleaning instructions for water-resistant Quick-Step laminate

Weekly cleaning: dry

For regular maintenance, we recommend using a vacuum cleaner or a dry Quick-Step mop once per week. Its special fibres have a high dirt-absorption capacity.

Monthly cleaning: slightly damp

- 1.** Vacuum or mop your floor thoroughly. Make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 2.**
Residential cleaning: fill the bottle of your Quick-Step Cleaning kit with water and approximately 1 teaspoon of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
Intensive cleaning of persistent dirty floors: fill the bottle of your Quick-Step Cleaning kit with water and approximately 3 teaspoons of Quick-Step Floor cleaner. Fill a bucket with clean water for rinsing out your mop.
- 3.** Start mopping. Rinse your mop in the bucket containing clean water and mop again. Let your floor air-dry.

Quick-Step laminate floors with HydroSeal technology and 15 years wet warranty (Majestic, Capture, Impressive (Ultra), Impressive Design and Muse) have 4 genuine bevels and are our most water-resistant floors, because they have a pressed-in groove on all four sides of the plank. This offers the best possible protection against water, but do make sure you remove any water within 72 hours.



Steam cleaner

You can also use a steam cleaner on these floors, if you use an appropriate cloth that covers the steam openings to avoid direct contact with your floor. The cloth makes sure heat and steam are evenly distributed, avoiding condensation on the floor. Be sure to always use it at low power. Clean in the direction of the length of the planks and don't hold the device too long on the same spot. Check the steam cleaner manufacturer instructions for detailed info.

Cleaning machine

For Quick-Step laminate floors with 15 years wet warranty a single disc cleaner or a scrubber-dryer machine can be used. The recommended cleaning machine must be a low speed, small and compact machine aimed for light daily cleaning. It should weigh less than 50 kg, so medium, large or ride-on machines are not recommended. Also, high pressure cleaners should be avoided. Use a soft fibre brush or a white/red pad with a pressure between 15 and 30 kg. The water temperature can be maximum 45°C and may not be applied under pressure. Make sure to use single disc cleaners at low speed to avoid polishing.

After cleaning, all moisture needs to be wiped off the floor with a dry mop or a wet vacuum cleaner. Scrubbing or stripping machines are not allowed, as your Quick-Step laminate floor should not be polished or waxed.



No stain too strong

Quick-Step's dirt removal guide

Muddy footprints, a spill or a nasty cut, sometimes life happens and your laminate floor gets the marks to prove it. But don't panic: you can usually fix it! However, different types of stains will require a different approach. That's why we've compiled this handy guide for you.

How to use the Spot cleaner

Spray the Spot cleaner directly on the stain and leave to soak for up to a maximum of 5 minutes and rub firmly with a clean cloth* to remove the stain. For floors with deep structures, use a soft brush. Repeat the process if necessary.



TYPE OF DIRT	HOW TO REMOVE STAINS?
Local staining	Apply Quick-Step Spot cleaner to the stain.
Chocolate, ketchup, mustard, fruit juice, drinks, wine	Remove stains as fast as possible with a moist cloth*. Use Quick-Step Floor cleaner thinned in lukewarm water (3 teaspoons per 300 ml water).
Grease, frying oil	If the stain has hardened: gently scrape off. Then apply Quick-Step Spot cleaner to the stain.
Rubber marks	Apply Quick-Step Spot cleaner to the marks.
Bodily fluids (blood, urine ...)	Remove with a moist cloth* as fast as possible. Then apply Quick-Step Spot cleaner to the stain.
Nail polish, shoe polish, lipstick, tar, etc.	Apply Quick-Step Spot cleaner to the stain.
Permanent marker, paint, ...	Apply Quick-Step Spot cleaner to the stain.
Candle wax	Leave to harden, then gently scrape off.
Chewing gum	Gently scrape off. Then apply Quick-Step Spot cleaner to the stain.
Dull-looking floor	Use Quick-Step Floor cleaner as described on page 5 (intensive cleaning).
Greasy residue	Use Quick-Step Floor cleaner as described on page 5 (intensive cleaning).
Gouges or deep scratches	Use the Quick-Step Repair kit. This kit includes a melting knife, sanding pads and 7 wax blocks, guaranteeing an invisible floor repair. Check our website quickstep.com for the colour combination matrix and the repair kit instructions.

* We advise to use a white cotton cloth.

Tips & tricks

- 1.** Sand, stones, furniture ... **there are a lot of ways to scratch your floor. Make sure you take some precautionary measures:** lift your furniture instead of dragging it, place felt pads under them, use office chairs with soft wheels and a suitable desk mat, make sure your vacuum cleaner is equipped with soft wheels and a special parquet brush.
- 2.** **Install a doormat in rooms that are accessed from outdoors,** to minimize cleaning and to protect your floor. Make sure the mat is large enough and is cleaned regularly. The Quick-Step doormat is an excellent choice, as it has different zones for tackling different kinds of dirt.
- 3.** We advise you to **choose products that are recommended by Quick-Step:** they are designed to be perfectly compatible with our Quick-Step laminate floors.
- 4.** **Never use natural soap detergents.** They will leave a sticky film on the surface which will collect dust and dirt that will be difficult to remove. The same for cleaning agents containing abrasive particles, these can matt down the surface of your floor.
- 5.** Always **follow the instructions on your maintenance products.** Using too much cleaning product can lead to a greasy residue on top of your floor.
- 6.** **Do not use impregnated disposable cloths.** These often contain oily products that attract dust and may stain your floor.
- 7.** **Mop your planks or tiles lengthwise** to avoid drying streaks.



a brand of  UNILIN

The use of accessories other than genuine Quick-Step accessories can damage your Quick-Step floor. In this case, the warranty offered by Quick-Step will no longer be valid. We therefore advise you to only use Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floors. Coverphoto CLM5787.